

You can make a difference....

Do you love Broadstairs? ✓

Do you enjoy helping people? ✓

Do you want some fun over the summer season? ✓

Do you want visitors to say what a wonderful, friendly place Broadstairs and the Isle of Thanet is? ✓

Do you have a few hours to give to this project

- every week?
- some weekends?
- during a week or two of the summer? ✓

You could be a Kiosk Volunteer!



Come and Join the team.....

If you are interested in joining the Volunteer Team please contact...

Gina Harrison, Kiosk Manager

07961 405657

info@broadstairsinfokiosk.co.uk

This pilot project has been made possible with the support of

- The Royal Albion Hotel
- Broadstairs Tourism and Leisure Association
- Broadstairs and St Peter's Chamber of Commerce
- Broadstairs and St Peter's Town Council
- Thanet District Council's Visitor Information Team

If your business or organisation would like to support this exciting project please contact Gina for more information.

The Information Kiosk



You are invited to join the **Volunteer Team...**

The information Kiosk is an exciting pilot project to provide local information to visitors and residents....

...Be part of the project...

@ The Albion Hotel
Broadstairs

www.broadstairsinfokiosk.co.uk

Interested? Here's what you need to know....

A Kiosk Volunteer....

- Responds to all enquiries in a warm and friendly manner
- Provides accurate and impartial information for all enquiries
- Positively promotes Broadstairs and the Isle of Thanet
- Contributes to The Kiosk Log of key questions and activity
- Complies with all the Health and Safety requirements
- Is over 16 yrs (*younger teenagers may also volunteer but only if accompanied by a parent, teacher or group leader*)
- Directs enquirers to the appropriate bodies for complaints / comments

A Kiosk Volunteer commits to...

- Particular sessions across the season
- To arrive at least 15 minutes before opening on a morning session
- To remain after closing until The Kiosk is ready for the next day
- To attend Volunteer Team meetings
- To read and respond to email briefing messages
- To contribute to the evaluation of the project

You will be supported by...

- The Kiosk Manager
- Induction and Training where appropriate
- A supply of up to date information leaflets
- Safety Guidelines and a walkie-talkie
- Internet access
- Volunteer Team briefings and support meetings



Come and join The Team

Still interested?

Please contact us for more information

**Gina Harrison,
Kiosk Manager
07961 405657**